

Store Policies

Return Policy

All returns are at the discretion of Legacy Horn Experience LLC; customers must contact us before returning an item. All sales of publications are final. All sales of sale and discounted items are final. All returns of eligible products will incur restocking fee. The restocking fee for mouthpieces is \$10.00. (The fee will be waived if one or more mouthpieces from an order are kept by the customer.) All product returns must be arranged within 7 days of receipt. Any product returned must be in the same condition it was sent. Original order shipping charges are non-refundable and the customer is responsible for shipping charges for the return product. All shipping charges will be charged to the buyer in case of a return. Refunds will be processed within 7 business days and will be issued through Stripe. Products should be properly packaged, secured, and insured. Be sure to retain the tracking number. We are not responsible for lost, damaged, or stolen merchandise being returned for refund. Please contact us if you are unsure of how to pack an item.

Terms of Service

All content of this website is the property of Legacy Horn Experience LLC. Payments are processed by Stripe. We reserve the right to terminate any order at any time for any reason. Any order terminated after payment will be refunded minus any restocking fees. All orders ship First Class, Retail Ground, or Media Mail (depending on cost) on Tuesdays and Thursdays. Domestic shipping (US) is \$9 plus \$0.50 per additional item. International shipping is \$25 plus \$1 per additional item. We ship items using the fastest method not exceeding the amount you pay for shipping. Tracking may or may not be provided. Legacy Horn Experience LLC is not held liable for the use or misuse of any product sold on this site for any reason. By purchasing an item on this site you agree to all the above mentioned terms and the return policy.

Privacy Policy

We do not share customer information with any third party.